



FRAUD & SCAM POLICY

In this policy, United Global One Pty Ltd t/as United Global Pay (ABN 71 617 147 627) and PT UCE Global Utama (Bank Indonesia License: 22/293/SM/4) are referred to as “UGP” “we” “our” or “us”.

To prevent fraud and scam, United Global Pay do not accept any type of cash payments. All payments and receivables must be processed electronically via both UGP local and foreign currency accounts.

Following terms and conditions apply to all of our customers upon the acceptance of the transaction receipt from United Global Pay:

- a) All processed transactions by United Global Pay are final and non-refundable regardless of any circumstances;
- b) It is your responsibility as a customer to ensure that the beneficiary details entered or funds transferred is correct as at the point of receipt;
- c) United Global Pay will not be responsible for any discrepancy or counterfeit discovered thereafter;
- d) You, as customer, have agreed that funds or monies transferred or transacted are legal tender and obtained from legitimate and legal sources; and
- e) The purpose of the transaction is not intended for any illegal and criminal activities, including to fraud and scam.